NMLS Ombudsman Meeting

August 9, 2022

Executive Summary

On August 9, 2022, the NMLS Ombudsman, Jim Payne, Director of Examinations and Assistant Deputy, Consumer and Mortgage Lending Division for the Kansas Office of the State Bank Commissioner, facilitated a NMLS Ombudsman public meeting at the 2022 AARMR Annual Regulatory Conference in Indianapolis, Indiana. 258 individuals attended the meeting. Click here to listen to an audio recording of the meeting. Click here to access the full agenda, including submission exhibits.

The meeting focused on several topics submitted and presented by industry representatives.
- Amy Greenwood Field (McGlinchey Stafford) discussed the Fingerprint Process for non-U.S. Citizens. *(27:43)
- Julie Vore (Habitat For Humanity) discussed Non-Profit Licensing. *(39:56)
- Cindy Corsaro (Promontory MortgagePath LLC) and Kobie Pruitt (Mortgage Bankers Association) discussed remote operations. *(1:13:07)
- Kaitlyn Cherry (Guild Mortgage) discussed Temporary Acceptance Status for Sponsorship of Currently Licensed MLOs *(1:59:55) and improvements to Industry-Agency Collaboration regarding the Mortgage Call Report and State-Specific Reports. *(2:30:00)

In addition to the industry submitted topics, Jim Cooper (CSBS) discussed his vision for CSBS as CSBS President and CEO, Vickie Peck (CSBS) provided updates on the NMLS Modernization project and the upcoming Renewals season, and Stephanie Buonomo (CSBS) provided updates on SES.

Mr. Payne invited the following regulatory and industry experts to participate in the discussion:
- Kirsten Anderson (Oregon Division of Financial Regulation)
- Rod Carnes (Georgia Department of Banking and Finance)
- Rich Cortes (Connecticut Department of Banking)
- Alison Kiyotoki (Hawaii Division of Financial Institutions)
- Melissa Koupal (Loan Depot)
- Bob Niemi (Bradley)
- Kelly O'Sullivan (Montana Division of Banking)
- Mark Susi (Maine Bureau of Consumer Credit Protection)
- Traci Washington (Ohio Division of Financial Institutions)

*Time in the audio recording when this topic begins.