



## How to Log in to NMLS

### Logging In for the First Time

1. Click the **Log in to NMLS** button in the upper right corner on the [NMLS Federal Registry Resource Center](#).

Log in to NMLS®

Log In

User Name:  [Forgot your User Name?](#)

Password:  [Forgot your Password?](#)

- OR - [Request an Account](#)

**Important System Messages:**

[NMLS Hours of Operation](#)

**Logging In:**

- If you are a first-time user, your user name and temporary password were sent to you from NMLS\_NotificationsTraining@statemortgageregistry.com when your user account was created. You should copy and paste the password when entering the temporary password.
- If you cannot remember your user name and/or password, use the "[Forgot your User Name](#)" and/or "[Forgot your Password](#)" options to have the information sent to you.
- You will be logged out after 30 minutes of inactivity.

Log In

2. Enter the User Name and Password.
3. Click the **Log In** button.

**NOTE:** If you are a first-time user, your user name and temporary password were sent to you from NMLS\_Notifications@statemortgageregistry.com when your user account was created. Due to the cryptic nature of the temporary password, you are encouraged to utilize copy and paste functions directly from the temporary password email notification.

4. Upon each log in, you must accept the Industry Terms of Use by clicking the **I Agree** button.

Upon the first log in, the temporary password must be changed. Re -paste the temporary password in the Current Password text box.

User Profile  
Update User Profile  
Change Password  
Change Security  
Question

## Change your Password

**i** You logged in with a temporary password. You must change it before continuing. An email confirming the password change will be sent to: test@test.com. If you need to update your email, you may update it after changing your password under the **User Profile** section.

Change your password by entering your current password and creating a new one below. You will use your new password the next time you log in to NMLS. Passwords must be between 8 and 16 characters in length, and contain characters from 3 of the following 4 categories:

- English uppercase letter (A to Z)
- English lowercase letter (a to z)
- Numerical digit (0 to 9)
- Special character (#, \$, ^, etc.)

5 Current Password:   
New Password:   
Confirm New Password:

6

Change Password

5. Create a new password meeting the following criteria:

NMLS passwords need to:

- Be between 20 and 64 characters in length
- Not be your currently used password
- Contain at least one English uppercase letter (A to Z) and one English lowercase letter (a to z)
- Not have leading or trailing spaces (embedded spaces are allowed)
- Only contain characters found on the standard U.S. keyboard
- Not be a known cracked password

6. Click the **Change Password** button.

7. The system will prompt you to create a security question and answer. The password required when setting up the security question is the new password, changed in Step 5.

8. Click the **Change Security Question and Answer** button.
9. The NMLS Home tab will open upon successful log in, password change, and security question creation.

### Forgot Your User Name?

10. From the *Log in to NMLS* page, click the *Forgot your User Name?* link.
11. Enter the e-mail address associated to the record and the NMLS ID.

**NOTE:** Only users with an NMLS ID number can request their user name through this self-help feature.

12. Click the **Submit** button.

### Forgot Your Password?

1. From the *Log in to NMLS* page, click the *Forgot your Password?* link.
2. Enter the characters from the image and click the **Next** button.
3. Enter the User Name and click the **Next** button.
4. Provide the correct response to the Security Question, and click the **Next** button.
5. A new password will be sent to the e-mail address on record within the system.
6. Click the **Login** button and enter the user name and new temporary password.

**NOTE:** Due to the cryptic nature of the temporary password, you are encouraged to utilize copy and paste functions directly from the temporary password email notification.

For further assistance please contact the NMLS Call Center at 1-855-NMLS-123 (1-855-665-7123).